

JLD Resilience and Wellbeing Survey 2019

This is the third year that the Junior Lawyers Division (JLD) has undertaken research into the levels of negative stress and mental ill-health experienced by junior lawyers (for the purposes of the survey being paralegals (who are studying for or who have obtained their LPC), trainee solicitors and solicitors with up to 5 years' PQE).



Stress

Feelings of stress (in the prior month)

The proportion of respondents reporting either 'regularly' or 'occasionally' feeling stressed as a result of work over the last month had increased from **71% in 2018** to **74% in the 2019 survey**.



A comparative view



Causes of stress

 High workload and client demands/expectations remained the most frequently cited causes of work related stress, although the proportion of respondents giving these responses were down on 2018 figures.

Impact of stress

• Most commonly cited experiences of work-related stress were **disrupted sleep (66%)** and 'negative impact on mental health (anxiety, emotional upset and fatigue, negative and depressed thoughts, self-harm)'.

Employers

• **Over three-quarters (77%)** of respondents thought their employer could be doing more to provide help/guidance/support to employees in relation to stress at work.

Mental ill-health in the workplace

Experience of a mental health problem.

- **48% of respondents** reported experiencing mental ill-health (whether formally diagnosed or not) within the last month. This is an **increase on the 38%** reported in 2018.
- **19% of respondents** reported their employer was aware that they were experiencing mental ill-health (18% in 2018).

Impact of mental ill-health

- 58% of respondents considering taking time off, but not doing so.
- 14% of those experiencing mental ill-health reported experiencing suicidal thoughts, with a higher proportion of men (20%) than women (12%) giving this response.
- A higher proportion of **women (63%)** than **men (50%)** reported mental ill-health had a negative impact on their physical health (feeling physically sick/chest pains).

Employers

- **49% of respondents** reported their organisation provided help/guidance/support to employees in relation to mental ill-health at work.
- **78% of respondents** thought their organisation could be doing more to provide help/guidance/ support to employees.
- **38% of respondents** did not know of any organisations that were there to help if they wanted to discuss stress or mental ill-health at work.

What should your employer be doing?

We have a collective responsibility to safeguard and promote the resilience and wellbeing of employees in the workplace. To support employers with these responsibilities, the JLD proposes that employers look at three key areas: Support, Culture and Education and Training.

Support - providing employees with the tools they need to help them effectively manage and raise any issues directly affecting them.

Culture - Tackling the stigma surrounding mental ill-health within the legal profession by ensuring and promoting a positive working culture.

Education and Training - Empowering employees to thrive in the workplace by investing in training for employees, HR teams and managers.

We are grateful to everyone who took the time to respond to this survey. The JLD will be using the information provided by respondents as part of its review of the best practice guidance for employers on supporting resilience and wellbeing in the workplace. A revised version of the guidance will be released over the summer.